GATRA Dial-A-Ride Performance Measures

FY17 (All Quarters) - FY18 (All Quarters)

Group 1: Attleboro, Berkley, Dighton, North Attleborough, Norton, Raynham, Rehoboth, Seekonk, and Taunton

	Q1 FY17	Q1 FY18	Q2 FY17	Q2 FY18	Q3 FY17	Q3 FY18	Q4 FY17	Q4 FY18
Total Passengers	26,385	31,186	26,703	30,549	27,676	28,098	34,061	29,741
Revenue Miles	139,005	162,832	148,021	158,520	149,380	149,729	166,678	149,519
Revenue Hours	10,553	11,552	10,864	11,391	11,077	11,205	11,558	11,315
Passengers/Rev. Mile	0.19	0.19	0.18	0.19	0.19	0.19	0.20	0.20
Passengers/Rev. Hour	2.50	2.70	2.46	2.68	2.50	2.51	2.95	2.63
Preventable Accidents per 100,000	1.44	0.61	2.03	1.26	NO ACCIDENTS	0.67	NO ACCIDENTS	NO ACCIDENTS
Revenue Miles between Road Calls	69,503	54,277	24,670	52,840	29,876	74,865	41,670	37,380

Group 2: Bellingham, Foxborough, Franklin, Mansfield, Medway, Norfolk, Plainville and Wrentham

	Q1 FY17	Q1 FY18	Q2 FY17	Q2 FY18	Q3 FY17	Q3 FY18	Q4 FY17	Q4 FY18
Total Passengers	12,556	19,839	13,592	20,794	14,229	20,121	15,133	22,822
Revenue Miles	93,461	95,553	100,429	85,837	109,601	77,407	109,242	91,646
Revenue Hours	8,015	7,189	8,107	7,166	7,978	6,593	7,514	8,018
Passengers/Rev. Mile	0.13	0.21	0.14	0.24	0.13	0.26	0.14	0.25
Passengers/Rev. Hour	1.57	2.76	1.68	2.90	1.78	3.05	2.01	2.85
Preventable Accidents per 100,000	2.14	NO ACCIDENTS	NO ACCIDENTS	1.16	0.91	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS
Revenue Miles between Road Calls	15,577	23,888	16,738	21,459	18,267	25,802	18,207	13,092

Group 3: Carver, Lakeville, Middleborough, Plymouth, and Wareham

	Q1 FY17	Q1 FY18	Q2 FY17	Q2 FY18	Q3 FY17	Q3 FY18	Q4 FY17	Q4 FY18
Total Passengers	18,103	18,192	17,847	17,237	17,258	17,232	18,278	20,003
Revenue Miles	93,563	98,186	94,485	95,001	93,861	104,981	100,653	142,753
Revenue Hours	7,698	7,786	7,257	7,390	7,166	7,684	7,789	9,612
Passengers/Rev. Mile	0.19	0.19	0.19	0.18	0.18	0.16	0.18	0.14
Passengers/Rev. Hour	2.35	2.34	2.46	2.33	2.41	2.24	2.35	2.08
Preventable Accidents per 100,000	1.07	2.04	1.06	NO ACCIDENTS	NO ACCIDENTS	2.86	NO ACCIDENTS	0.70
Revenue Miles between Road Calls	18,713	16,364	23,621	23,750	46,931	13,123	20,131	47,584

Group 4: Duxbury, Hanover, Kingston, Marshfield, Pembroke and Scituate

	Q1 FY17	Q1 FY18	Q2 FY17	Q2 FY18	Q3 FY17	Q3 FY18	Q4 FY17	Q4 FY18
Total Passengers	9,843	11,282	10,189	10,068	9,273	8,687	11,549	11,006
Revenue Miles	44,051	53,412	47,478	51,347	46,196	47,011	51,963	52,254
Revenue Hours	3,988	4,439	4,060	4,293	3,812	3,846	4,355	4,305
Passengers/Rev. Mile	0.22	0.21	0.21	0.20	0.20	0.18	0.22	0.21
Passengers/Rev. Hour	2.47	2.54	2.51	2.35	2.43	2.26	2.65	2.56
Preventable Accidents per 100,000	2.27	NO ACCIDENTS	2.11	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	1.92	1.91
Revenue Miles between Road Calls	8,810	8,902	47,478	17,116	15,399	NO ROAD CALLS	25,982	52,254